

SRK payment guarantee scheme – 14th May 2020

Subject: SRK payment guarantee scheme in anticipation of the Dutch government scheme.

You indicated that you do not receive Dutch childcare allowance and have been paying our invoices in full during the childcare closure since 16th March 2020. In anticipation of details of the Dutch government scheme to compensate parents who are not entitled to Dutch childcare allowance and who also do not make use of a subsidy scheme from their local municipality, Stichting Rijswijkse Kinderopvang are guaranteeing the following:

If it is established that you are not entitled to some form of compensation from the Dutch central government, SRK will definitely compensate you for the period of compulsory closure* of our childcare centres as a result of the corona virus, up to the maximum hourly amount that applies to the childcare allowance ('kinderopvangtoeslag'). This is €8.17 per hour for child day care and €7.02 for out-of-school care. If you receive a contribution to your childcare costs from your employer, or in any other way, we will deduct this amount from the part of your childcare costs that will be reimbursed by us.

If it later becomes apparent that the government scheme provides compensation for a lower hourly amount than the €8.17 for child day care and the €7.02 for out-of-school care, we will supplement this to the above-mentioned hourly amounts of € 8.17 for child day care and € 7.02 for out-of-school care respectively.

In addition, SRK will refund the costs invoiced for hot meals and transport costs for the closure period.

***= On 11th May, childcare reopened for all children.** Child day care and pre-school care have reopened fully and, like the primary schools, out-of-school care has partially reopened. The Dutch national emergency measures will remain in force after 11th May. We adhere to these national rules and agreements. This has the following implications for the SRK guarantee scheme:

Childcare 0-4 years:

Because **day care** and **pre-school** are fully open again from 11th May, the SRK guarantee scheme for the day care and pre-school care finishes on Friday 8th May 2020.

Childcare 4-12 years:

Because **out-of-school care** is partially open from Monday 11th May, the guarantee scheme will continue until primary schools and therefore out-of-school care reopen fully. In accordance with the national agreements children are only allowed to go to out-of-school care on the days that they physically go to school. As a result out-of-school care might be on other days than stated in your contract.

As of 11th May, the guarantee scheme only applies for the hours that you are not allowed to bring your child to out-of-school care because they are not physically at school on that day, while you have paid for more hours in the period, in accordance with your contract. We will explain this with 2 examples.

Example 1: If your child normally goes to out-of-school care on Wednesdays, Thursdays and Fridays and from 11th May onwards is only on Mondays and Tuesdays at school, then your child may only go to out-of-school care on Mondays and Tuesdays. Because you have a contract for 3 days and your child is allowed to attend out-of-school care for 2 days, the guarantee scheme applies for 1 day.

Example 2: If your child normally attends out-of-school care on Tuesdays and Wednesdays, and is now only on Thursdays and Fridays at school, your child may attend out-of-school care on Thursdays and Fridays. Because you have a contract for 2 days out-of-school care and your child is allowed to attend for 2 days, the guarantee scheme does not apply.

The guarantee scheme does not apply to the days and hours that your child is absent for other reasons, such as illness or at your own choice.

To qualify for our guarantee, the only conditions you need to meet are:

- The sole reason you are not eligible for reimbursement by the Dutch central government is that you do not meet the conditions set;
- If requested, you will provide written statements necessary to determine your eligibility for our guarantee scheme and to determine the amount.